

MADA WORLD L.L.C.

GLOBAL MOBILITY & HOSPITALITY

International Hotel Accommodation, Tourism and Transportation Services

**Global Reach. Local Coordination.
Complete Travel Support.**

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COMPANY PROFILE

Company Overview



Representative international service imagery.

Mada World L.L.C. is an international travel, tourism, hotel accommodation and ground transportation company providing professionally coordinated services to airlines, airline crew members, corporate organizations, travel agencies, government delegations, tour groups and VIP travellers worldwide.

With approximately 15 years of industry experience, Mada World has developed a reliable international service network designed to manage complete travel requirements through one coordinated platform.

Our services include

- Worldwide four-star and five-star hotel reservations
- Airline crew accommodation
- Corporate and long-stay accommodation
- Airport transfers and airline crew transportation
- Executive and VIP transportation
- Group and delegation movements
- International tourism services
- 24/7 operational coordination
- Hotel and transportation supplier management

One coordinated platform - from the initial booking and airport arrival to hotel accommodation, daily transportation and final departure.

GLOBAL NETWORK

Our International Presence



Representative international service imagery.

Mada World operates through its head office, regional offices, representatives and trusted service partners across important international travel, hospitality and aviation markets.

Head Office

- Germany

International offices and operational locations

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|--|
| • Germany |
| • Saudi Arabia - Riyadh |
| • United Arab Emirates - Dubai |
| • United Kingdom |
| • United States of America - Florida |
| • Azerbaijan |
| • Georgia |
| • Switzerland |
| • Netherlands |
| • Additional international destinations through approved hotel and transportation partners |

Our international operating network enables accommodation and transportation services across Europe, the Middle East, Asia, Africa, North America, South America and other major global destinations. Services are coordinated according to local laws, licensing requirements, supplier availability and each client's operational requirements.

A country listed under service coverage does not necessarily represent a separately incorporated or legally registered Mada World branch office.

HOSPITALITY

Worldwide Hotel Booking Services



Representative international service imagery.

Mada World provides worldwide hotel reservation and accommodation-management services through an international network of hotels, hotel groups, serviced apartments and hospitality partners. Our service is not restricted to a single hotel brand, city or country.

Accommodation categories

• International five-star luxury hotels
• Four-star business hotels
• Airport and airline crew hotels
• Resort and boutique hotels
• Serviced apartments and extended-stay properties
• Corporate accommodation facilities
• Government-approved hotels
• Group, delegation, conference and event hotels

Property selection criteria

• Destination and hotel classification
• Available budget and length of stay
• Distance from the airport and transportation requirements
• Room standards and guest preferences
• Food and beverage requirements
• Security requirements
• Airline crew requirements
• Corporate service standards

PREMIUM STAYS

Five-Star Hotel Accommodation



Representative international service imagery.

Mada World arranges premium accommodation at selected five-star hotels and internationally recognized luxury properties worldwide.

Premium services may include

- Luxury rooms, executive suites and captain suites
- Club-floor accommodation and executive lounge access
- VIP airport reception and chauffeur-driven transportation
- Private check-in, early check-in and late check-out
- Premium breakfast, lunch, dinner and in-room dining
- Meeting and conference facilities
- Laundry and pressing services
- Fitness centre, swimming pool, spa and wellness facilities
- Long-stay packages, personal guest coordination, enhanced privacy and security

Suitable for

- Airline captains and senior airline management
- Corporate executives and international business travellers
- VIP travellers and high-profile individuals
- Government delegations and diplomatic guests
- Celebrities

BUSINESS STAYS

Four-Star Hotel Accommodation



Representative international service imagery.

Mada World provides competitively priced four-star accommodation for airline crews, corporate travellers, tour groups, project teams and long-stay guests.

Core standards

- Professionally maintained rooms in practical airport or business-district locations
- Competitive corporate and airline crew rates
- Breakfast, lunch, dinner and laundry packages
- High-speed internet, fitness facilities, meeting rooms and operational workspaces
- Flexible check-in/check-out and scheduled airport or workplace transportation
- Long-term crew accommodation, corporate group bookings and 24/7 guest support

Hotel review may cover

- Location, room standards, beds, cleanliness and hygiene
- Food quality, guest security, internet and laundry
- Transportation access and distance from airport
- Capacity to manage airline crew requirements
- Overall service performance

AIRLINE OPERATIONS

Airline Crew Accommodation



Representative international service imagery.

Airline crew accommodation is one of Mada World's principal areas of specialization. Crew operations require more than a standard room reservation: quiet rooms, comfortable beds, reliable meals, clean facilities, timely transportation, laundry support, security and immediate operational assistance.

Crew categories supported

- Captains and First Officers
- Cabin Crew and Senior Cabin Crew
- Flight Engineers and Aircraft Technicians
- Maintenance Teams and Ground Operations Personnel
- Operations Control Centre Teams
- Deadheading and Positioning Crew
- Training Crew and long-term airline project teams

CREW MANAGEMENT

Complete Airline Crew Hotel Management



Representative international service imagery.

Hotel and reservation management

- Hotel sourcing, property evaluation and airline crew rate negotiation
- Contract and service coordination
- Room blocks, individual/group reservations and long-stay accommodation
- Daily arrival, departure and crew name-list management
- Check-in/check-out monitoring, day-use rooms, early arrival and late departure
- Captain suites, First Officer, cabin crew and technician accommodation

Crew welfare and operational support

- Breakfast, lunch and dinner packages
- Early-morning breakfast boxes and special dietary meals
- Daily laundry, crew lounge and meeting-room arrangements
- Operational office space, gym and swimming-pool access
- Complaint handling, service recovery and invoice-support documents
- 24/7 emergency assistance

Our operations team remains connected with the airline, hotel, drivers and local coordinators to manage crew accommodation and movements without unnecessary delay.

GROUND MOBILITY

Airport and Ground Transportation



Representative international service imagery.

Mada World provides professional airport-transfer and ground-transportation solutions for airline crews, corporate clients, travel groups and VIP passengers.

Transportation can be arranged for

- Individual transfers and airline crew movements
- Fixed daily schedules and corporate transportation
- Long-term airline contracts and monthly vehicle requirements
- Government delegations, tour groups and VIP passengers
- 24/7 operations

Vehicle selection considers

- Passenger capacity and crew count
- Luggage requirements and journey distance
- Airport regulations and local legal requirements
- Required service level and client preference

FLEET

Our Transportation Fleet



Representative international service imagery.

Depending on destination, operational requirements and local availability, our international transportation network may provide:

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| • Luxury executive sedans |
| • GMC Yukon-class and Chevrolet Tahoe-class vehicles |
| • Premium SUVs |
| • Mercedes-Benz-class executive vans |
| • Passenger vans and minivans |
| • 15-seater minibuses |
| • 30-seater buses |
| • Full-size coaches and staff transportation buses |
| • VIP and luggage vehicles |
| • Backup and replacement vehicles |

CREW TRANSPORT

Airline Crew Transportation



Representative international service imagery.

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|--|
| • Airport-to-hotel and hotel-to-airport transfers |
| • Hotel-to-Airline Operations Centre and Airport Operations Centre transfers |
| • Aircraft crew pickup and drop-off |
| • Captain, First Officer, cabin crew, technician and engineering-team transportation |
| • Scheduled daily movements and standby transportation |
| • Flight-delay, diversion and disruption support |
| • Last-minute movements and group transportation |
| • Replacement vehicle and backup driver arrangements |
| • Luggage transportation and 24/7 dispatch coordination |

Our operations team can monitor scheduled flight movements and coordinate vehicles and drivers according to updated arrival and departure timings.

VIP SERVICES

VIP and Executive Transportation



Representative international service imagery.

Mada World provides discreet and professional transportation for VIP guests, senior executives, government delegations and corporate travellers.

- Executive airport transfers and meet-and-assist coordination
- Luxury SUVs and chauffeur-driven vehicles
- Hotel-to-office, conference and event transportation
- Government delegation movements and corporate roadshows
- Dedicated hourly, daily, weekly or monthly vehicles with drivers
- Luggage-handling assistance
- Security-support coordination, where legally permitted

Professional drivers are selected according to local licensing requirements, experience, appearance, communication skills and destination knowledge.

CORPORATE TRAVEL

Corporate Travel Management



Representative international service imagery.

Mada World supports companies requiring organized travel, accommodation and transportation for employees, executives, visitors and project teams.

- Business hotel reservations and executive accommodation
- Employee and project-team long-stay accommodation
- Airport and office transportation
- Conference and exhibition travel
- Group booking management and negotiated corporate hotel rates
- Monthly accommodation and serviced apartment reservations
- Dedicated account coordination and centralized booking records
- Invoice and statement support

One coordinated point of contact for accommodation, transportation and travel-related operational support.

GROUPS & EVENTS

Groups, Delegations and Events



Representative international service imagery.

Supported groups

- Business and government delegations
- Tour groups and sports teams
- Conference participants and exhibition visitors
- Religious travel and training groups
- Airline project teams, corporate events and international meetings
- Long-term operational projects

Group services

- Hotel room blocking and guest-list management
- Group check-in coordination
- Coaches, buses and luggage vehicles
- Meal packages and conference facilities
- Airport reception and daily transportation
- On-site operational coordination

DESTINATIONS

Worldwide Destination Coverage



Representative international service imagery.

Europe

Germany • United Kingdom • Switzerland • Netherlands • France • Italy • Spain • Austria • Belgium • Czech Republic • Poland • Hungary • Greece • Portugal • Ireland • Sweden • Norway • Denmark • Finland • Other destinations on request

Middle East

Saudi Arabia • United Arab Emirates • Qatar • Bahrain • Kuwait • Oman • Jordan • Türkiye • Other destinations on request

Caucasus and Central Asia

Azerbaijan • Georgia • Kazakhstan • Uzbekistan • Other destinations through approved local partners

Asia

Pakistan • India • Thailand • Malaysia • Indonesia • Singapore • China • Japan • South Korea • Maldives • Sri Lanka • Other destinations on request

North America

United States of America • Canada • Mexico • Additional destinations through approved partners

Africa and other markets

Egypt • Morocco • South Africa • Kenya • Tanzania • Tunisia • South America • Caribbean • Australia • New Zealand • Other destinations on request

SWITZERLAND

Alpine Hospitality and Scenic Travel



Representative international service imagery.

Switzerland represents the standard of refined scenic travel: mountain hospitality, lake destinations, premium resorts, executive transfers and carefully coordinated leisure or corporate stays.

Destination support may include

- Luxury alpine resorts and premium city hotels
- Airport, rail-station and hotel transfers
- Private executive vehicles and group coaches
- Seasonal mountain itineraries and long-stay arrangements
- Corporate retreats, VIP journeys and family travel coordination

Premium scenery, dependable coordination and accommodation selected around the guest journey.

CHINA

China - Business, Culture and Modern Hospitality



Representative international service imagery.

Mada World can coordinate hotel accommodation, tourism support and ground transportation in major Chinese business and visitor destinations through approved local partners.

Service possibilities

- Four-star and five-star city accommodation
- Airport-to-hotel and corporate transportation
- Executive and VIP travel support
- Group, delegation and exhibition movements
- Cultural and scenic destination planning
- Local supplier coordination according to applicable regulations

A connected travel experience spanning modern business centres, celebrated heritage and outstanding landscapes.

ICONIC DESTINATIONS

Beautiful Places. One Coordinated Journey.



Representative international service imagery.

Our worldwide service concept supports carefully planned stays and movements across renowned natural, cultural and resort destinations.

Featured travel environments

- European mountain and lake destinations
- Norwegian fjords and Nordic scenic routes
- Japanese cities and seasonal cultural travel
- Maldives and Indian Ocean resort stays
- Mediterranean coastal destinations
- International luxury city hotels and corporate hubs

All bookings remain subject to destination availability, local partner confirmation, applicable law and the client's approved service requirements.

GLOBAL CAPITALS

Leading Capital Cities and Business Hubs



Representative international service imagery.

Mada World's international service concept connects travellers with accommodation and ground mobility in leading capital cities and global business hubs.

Featured city environments

- Riyadh - regional business, aviation and hospitality centre
- London - international finance, tourism and corporate travel
- Berlin - Mada World head-office market and European connectivity
- Washington D.C. - government, delegation and executive travel
- Abu Dhabi - premium Gulf hospitality and corporate mobility

City services are arranged through Mada World's applicable offices, representatives and approved local hotel or transportation partners.

KEY MARKET CAPITALS

Distinctive Capitals Across Our Network



Representative international service imagery.

Our service network also supports travel requirements across culturally distinctive and commercially important European and Caucasus capitals.

Selected capital-city coverage

- Baku - waterfront business travel and premium city accommodation
- Tbilisi - heritage tourism, corporate stays and group movement
- Bern - Swiss hospitality and access to alpine destinations
- Amsterdam - European business travel, conferences and airport connectivity

Local destination character supported by consistent professional coordination.

24/7 SUPPORT

Twenty-Four-Hour Operational Support



Representative international service imagery.

Travel and airline operations do not follow normal office hours. Mada World therefore provides 24/7 operational coordination for active airline, hotel, transportation and corporate projects.

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|---|
| • Flight-timing monitoring and driver/vehicle dispatch |
| • Hotel reservation confirmation |
| • Guest arrival and departure coordination |
| • Last-minute booking amendments and room extensions |
| • Early arrival and late departure arrangements |
| • Flight delay and cancellation support |
| • Replacement vehicle and backup driver coordination |
| • Guest complaint handling and hotel service follow-up |
| • Emergency escalation and Airline Operations Control Centre coordination |
| • Daily movement reports, transportation status and hotel occupancy updates |

A dedicated communication and coordination channel may be established for major airline, corporate or long-term accommodation contracts.

QUALITY CONTROL

Quality and Supplier Management



Representative international service imagery.

Mada World aims to work with hotels, transportation companies and service providers that meet appropriate standards of professionalism, safety and reliability.

Supplier evaluation may consider

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| • Legal company registration and local operating licences |
| • Tourism and transportation licences |
| • Vehicle condition, model and age |
| • Driver documents, insurance and licensing |
| • Hotel classification, room quality, cleanliness and hygiene |
| • Food safety, guest security and response time |
| • Location, airport accessibility and backup capacity |
| • Previous performance and commercial competitiveness |

Final supplier selection is based on destination, project requirements, local regulations, availability and client approval.

COMPLIANCE

Safety, Compliance and Professional Standards



Representative international service imagery.

Mada World requires operating partners to follow the laws and regulations applicable in their respective countries.

Documentation may include

- Commercial registration and tourism licence
- Transportation operating licence
- Airport operating and access permits
- Driver identification cards and vehicle airport-access permits
- Valid vehicle registration and insurance
- Driver's licence and passenger transportation authorization
- Health and safety procedures
- Hotel classification certificate and food safety compliance
- Tax and VAT registration

Restricted or operational airport-area access begins only after the necessary local permits and approvals are confirmed.

TECHNOLOGY

Technology and Communication



Representative international service imagery.

Mada World uses centralized communication and operational coordination to maintain visibility over bookings, guest stays and transportation movements.

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|--|
| • Central reservation records and guest movement lists |
| • Airline crew movement lists |
| • Hotel confirmation tracking |
| • Driver and vehicle assignments |
| • Arrival and departure updates |
| • Operational communication groups and email confirmations |
| • Daily movement reports and booking amendments |
| • Invoice-support documents and client escalation procedures |

Our objective is to keep the client, airline, hotel, transportation provider and Mada World operations team connected throughout the service.

EXPERIENCE

Selected Airline and Aviation Experience



Representative international service imagery.

Mada World's service experience and operating profile may include requirements connected with international airlines and aviation partners such as:

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|--|
| • BBN Airlines |
| • SmartWings |
| • Batik/Boutique Airlines |
| • IndiGo |
| • International airline crew operations |
| • Flight disruption and delayed-passenger services |
| • Airline technician accommodation |
| • Airport and Operations Centre transportation |

Any airline name or logo used in public marketing material is subject to confirmation and applicable brand-usage approval.

THE MADA ADVANTAGE

Why Choose Mada World?



Representative international service imagery.

International coverage

A broad global network of hotels, transportation providers and travel-service partners.

Airline operations experience

Practical understanding of crew schedules, operational changes, early arrivals, delayed flights and time-sensitive transportation.

Complete service management

Hotel accommodation and transportation managed through one accountable point of contact.

Four-star and five-star hotels

Accommodation suitable for airline crews, corporate travellers, groups, delegations and VIP guests.

Flexible fleet and 24/7 support

Executive SUVs, passenger vans, minibuses and full-size coaches supported by continuous operational assistance.

Long-term partnership

Sustainable relationships, competitive solutions and local knowledge with global reach.

PURPOSE

Vision, Mission and Core Values



Representative international service imagery.

Our Vision

To become a trusted international provider of hotel accommodation, tourism and ground transportation services, recognized for operational reliability, professional coordination and consistent client care.

Our Mission

To simplify international travel operations by connecting clients with suitable hotels, reliable transportation and responsive 24/7 support through one professionally managed service platform.

Our Core Values

- Professionalism
- Reliability
- Accountability
- Guest satisfaction
- Operational readiness
- Safety and compliance
- Transparency
- Respect
- Service excellence
- Long-term partnership

OUR COMMITMENT

Every Journey, Professionally Coordinated



Representative international service imagery.

At Mada World L.L.C., every booking and transfer is treated as part of a complete guest journey.

Whether the requirement involves one VIP traveller, an airline crew, a corporate delegation or a long-term international operation, our team remains committed to delivering professional coordination, dependable service and timely support from arrival until departure.

Global Reach. Local Coordination. Complete Travel Support.

CONTACT

Central Reservations & Enquiries

One coordinated point of contact for international hotel accommodation, tourism and transportation services.

Official Website	www.madaworldwide.com
Central Reservations - Worldwide	world.reservation@madaworldwide.com
General Information and Enquiries	info@madaworldwide.com
Hotel Reservations	hotel.reservation@madaworldwide.com
Hotel Booking Department	hotel.booking@madaworldwide.com
Executive Office	ceo@madaworldwide.com

Operational Locations

Germany • Saudi Arabia • United Arab Emirates • United Kingdom • United States of America • Azerbaijan • Georgia • Switzerland • Netherlands

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